

ELÖS ME®

INFINITY SAPPHIRE

Diamond Blue Cooling Technology.



E-LIGHT IPL

Hair removal

DIAMOND BLUE

Contact cooling

AUTO + MANUAL

Dual operation modes

USER GUIDE

Designed for a clearer, more refined reading experience.

Welcome to a cleaner, calmer guide

This edition reorganizes the original instructions into a clearer treatment flow while preserving the device terminology, operating modes, safety logic and maintenance guidance contained in the supplied manual.

Read before use

Before using the device, read the safety instructions carefully. The source manual states that the system is intended for adults over 18 and must be kept out of reach of children.

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Safety essentials

Use the device only as described, with the supplied power adapter, and keep the treatment window clean and intact.

DO

- Keep the device dry.
- Wear the supplied protective goggles during use.
- Use only on intact, clean skin.
- Keep ventilation openings unobstructed.
- Disconnect power before cleaning.

DO NOT

- Do not use around the eyes, eyelids, eyebrows or directly on the eye area.
- Do not use on tattoos, dark moles, wounds, active infections, burns or irritated skin.
- Do not use near water, while bathing, or with wet hands.
- Do not use a damaged device, cable, adapter or treatment window.
- Do not leave the device unattended while powered.

Important contraindication logic

Do not use this device if you have light sensitivity (photosensitivity), active skin conditions, severe systemic illness, are pregnant, or have recently tanned. Do not use if taking medications known to cause photosensitivity. If you are unsure whether this device is safe for you, consult a physician before use.

Heat and comfort

A warm or prickling sensation can occur during treatment. Stop immediately if you feel significant pain, see blistering, or notice an unusual skin reaction.

Know your Infinity Sapphire



KEY COMPONENTS

- Skin colour recognition window
- Light exit / treatment window
- Sapphire crystal cooling component
- Air vents: intake and outlet
- Display screen
- Flash-ready indicator
- Flash button
- Power / level adjustment button
- DC power input

Display & controls

Intensity level

Five selectable levels are shown in the original operating instructions.

Fan icon

Shows the cooling / ventilation system operating.

Flash counter

Shows the remaining number of flashes.

HR indicator

Appears when the device is in hair-removal mode.

Cooling icon

Indicates cooling is active at the treatment window.

Flash-ready light

Blinks or lights when the device is ready to flash.

Power on: connect the supplied adapter, then press and hold the power/level button. The source manual also describes automatic cooling startup after power-on.

Intensity Level Adjustment With the device powered on, short-press the Power/Level button to cycle through the treatment intensity levels. Always start at the lowest setting and gradually increase the level based on your personal comfort.

Before your first session

1 Connect

Connect the power adapter and power on the device.

2 Select level 1

The original guide recommends beginning at the lowest level.

3 Test a small area

Place the treatment window fully against clean, dry skin and trigger a single flash.

4 Wait 24 hours

Observe the tested area for discomfort, redness, blistering or another adverse response.

5 Increase cautiously

If the skin test is well tolerated, increase one level at a time on a new test area until you identify a comfortable setting.

Comfort Guidelines

Use the highest setting that remains comfortable and produces no adverse skin reactions.



Skin & hair suitability

The manual includes a Fitzpatrick-style skin-tone table and a hair-colour guide. Its suitability logic is summarized below.

GENERALLY SUITABLE

- Treatment on large areas such as legs and on small areas such as underarms / facial hair below the chin, following the manual’s precautions

NOT INDICATED IN SOURCE

- Tanned or recently sun-exposed skin until it returns to normal colour
- Dark moles, tattoos, wounds or irritated areas

Skin Tone Sensor

This device features a skin tone sensor. This is an optional feature that can be enabled or disabled based on user preference .

- **Automatic Mode:** Enable this feature to allow the system to automatically adjust the intensity level based on the detected skin tone.
- **Manual Mode:** Disable this feature to select the intensity level manually. Selecting the highest comfortable setting within personal tolerance helps maximize treatment efficacy and overall results.

Prepare the treatment area

Good preparation helps the treatment window sit flat against the skin and allows the device's contact and skin-sensing logic to work as intended.

Shave first

The source FAQ recommends shaving before treatment and notes that hair above the skin should be very short.

Clean and dry

Remove lotion, perfume, deodorant, oil and other cosmetics from the area before treatment.

Check the skin

Do not treat open wounds, inflamed skin, active infection, tattoos, very dark spots or recently tanned skin.

Use eye protection

Wear the supplied protective goggles and avoid looking directly at the light exit window.

Plan coverage

Treat adjacent areas methodically. The original manual shows full coverage without large gaps and without unnecessary overlap.

Manual mode



BEST FOR

Smaller or delicate areas where you want deliberate, one-flash-at-a-time control.

1. Power on the device.
2. Place the treatment window fully against the skin.
3. Wait for the flash-ready indication.
4. Press the flash button once to trigger one flash.
5. Lift, reposition to the adjacent area, and repeat.

Skin Contact Requirement

In manual mode, the device will not emit a flash unless the treatment window is in full contact with the skin.

Auto flash mode

Auto-Flash mode is the fastest option for treating larger areas, as the device continuously emits flashes as it glides across the skin.

HOW TO USE

- 6. Activate Auto Flash mode as described in the source instructions.
- 7. Place the treatment window flat against the skin.
- 8. Move steadily to the next treatment area while maintaining contact.
- 9. Use a systematic pattern to avoid missed areas and excessive overlap.

SOURCE MODE LOGIC

- Recommended for large-area hair removal.
- Flash interval in the source table is approximately 0.5–1 second.
- The manual shows full coverage as the target pattern.
- If contact is lost, flashing can stop until the window is correctly positioned again.

Treatment Technique

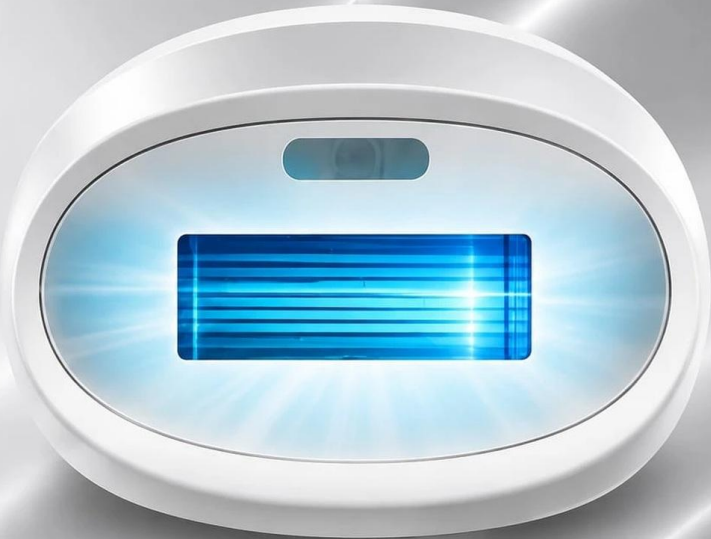
Take your time during application. Keep the treatment window in full contact with the skin and move in a steady pattern to ensure complete coverage. Applying multiple consecutive flashes to the same spot may enhance efficacy, though it is not required.

Sapphire cooling

ADVANCED COOLING. MAXIMUM COMFORT.

Our flat cold compress window delivers **instant, even cooling** exactly where IPL light is applied.

-  **Instant Cold Contact**
Soothes skin from the first touch
-  **Even & Precise Cooling**
Targets the exact treatment area
-  **Comfort You Can Feel**
Minimizes heat and enhances your experience




COOLS ON
CONTACT


PRECISE
TARGETING


REDUCES HEAT
SENSATION


GENTLE ON
SKIN

Contact cooling

Cooling is generated at the treatment window during operation.

Comfort

The manual describes cooling as a way to reduce heat sensation during skin contact.

Ventilation

Keep the air intake and outlet clear so the cooling system can work correctly.

Coverage Patterns

Treatment coverage falls into three patterns: full coverage, overlapping, and missed areas. Move the device in a deliberate grid pattern to cover the treatment area fully with minimal overlap.

		
FULL COVERAGE	OVERLAP	MISSED AREAS
Preferred: adjacent passes with no obvious gaps.	Avoid repeatedly treating the same area in one session.	Avoid leaving untreated strips between passes.

For difficult curves or small areas, Manual mode gives more precise control. For broad, flat areas, Auto Flash mode can shorten the session while preserving a consistent path.

Stop if needed

If you experience strong pain, blistering, marked swelling or another concerning reaction, stop using the device and seek appropriate medical advice.

Aftercare & possible side effects

Possible reactions include temporary redness, swelling, skin discoloration, and skin irritation. These side effects are uncommon and are more likely to occur if using an excessively high intensity setting or treating unsuitable skin conditions.

NORMAL CARE

- Allow the skin to cool naturally.
- Keep the treated area clean and avoid unnecessary friction.
- Use sun protection on exposed treated skin as advised in the original guide.

STOP & ASSESS

- Significant pain
- Blistering or burns
- Persistent swelling
- Signs of infection
- Unexpected or worsening discoloration

Post-Treatment Care

Avoid washing or cleaning the treated area immediately after use. Do not apply fragranced skincare or cosmetic products right after treatment.

Cleaning, maintenance & storage

Disconnect Power First

Unplug the device and allow it to cool completely before cleaning.

Cleaning Instructions

Wipe the body with a soft cloth. Use 70% isopropyl alcohol specifically to clean the light exit window. Never use abrasive, corrosive, or oil-based cleaners.

Protect the Light Exit Window

Do not immerse the unit in water or rinse it under running water. Always inspect the window for dirt, damage, or cracks prior to each use.

Maintain Airflow

Keep the air inlet and outlet vents clear of obstructions to ensure proper cooling performance.

Storage Requirements

Store the device in a cool, dry place within a temperature range of -20 °C to 55 °C (-4 °F to 131 °F).

Troubleshooting

ISSUE	POSSIBLE CAUSE	WHAT TO DO
No display	Power cable not connected correctly or power button not held long enough.	Check adapter and cable; reconnect and power on as described.
No flash	Poor skin contact or device not ready.	Place the treatment window fully against the skin and wait for the ready indication.
Stops during use	Automatic protection may activate after extended operation.	Allow the device to cool, then restart if normal operation returns.
Window looks dirty	Residue on light exit window.	Clean only when unplugged using the method in the maintenance section.
Treatment feels too painful	Intensity may be too high or the light window may be damaged.	Reduce intensity; stop use if pain is significant or if the window appears damaged.

Troubleshooting & Frequently Asked Questions

(FAQ)

- **Why does the device power off automatically?**

The device features an automatic overheat protection mechanism. If the internal temperature becomes too high, the unit will shut down. Allow it to cool down completely before resuming use.

- **What is the cooling function?**

The contact cooling feature at the treatment window helps minimize the sensation of heat caused by the IPL light on your skin, enhancing comfort during application.

- **Do I need to shave before every session?**

Yes. Shave the treatment area prior to each use to ensure hair above the skin surface is as short as possible for maximum energy targeting.

- **Why is hair still growing after a few sessions?**

IPL technology effectively targets hair only during its active growth phase (*anagen phase*). Because individual hairs grow at different cycles, multiple sessions are required to treat all hair follicles.

- **Does the treatment hurt?**

You may feel a mild sensation of heat or a slight prickling feeling. Discomfort levels vary by individual; always select an intensity level that remains comfortable for you.

- **Why does the same intensity level feel different on different parts of the body?**

Skin sensitivity, hair density, and skin tone vary across different areas of the body, which can alter the perceived sensation at the same energy setting.

Technical reference

Device category	Intense Pulsed Light (IPL) system
Hair-removal mode indicator	HR
Intensity levels	5 levels in the source operating instructions
Auto-flash interval	Approx. 0.5–1 s in the source table
Rated flash life	400,000 flashes
Cooling	Sapphire crystal / contact cooling at treatment window
Storage temperature	Approx. –20 °C to 55 °C
Power	Use the supplied power adapter only

Packing list, warranty & support

IN THE BOX

Main unit
Power adapter
Safety goggles

SUPPORT

If the device cannot be restored to normal operation after performing these troubleshooting steps, please contact our support team. Do not attempt to disassemble or perform internal repairs on the device yourself, as this may cause injury and void your warranty.

Treatment record

Use this page to record treatment area, intensity and any notes. This is a redesigned version of the operation-record grid included at the end of the source manual.

#	DATE	AREA	LEVEL	NOTES
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				

Use with confidence



THE ESSENTIAL ROUTINE

- Shave, clean and dry the skin.
- Start low and respect the skin test.
- Keep full window-to-skin contact.
- Use Manual for precision, Auto for larger areas.
- Keep the window and vents clean.
- Stop if you see an adverse reaction.

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